



PN 912

PRESS NOTICE

The OIA comment on the HE Framework

The OIA today welcomes the statement in the Government's HE Framework document that:

"Since its introduction in 2005, we believe that the Office of the Independent Adjudicator for Higher Education has established itself as an essential part of the higher education world, and must continue to play an important role. It provides a mechanism of last resort for the small number of students who have exhausted their institutions' complaints and appeal procedures and are still dissatisfied. It also helps the higher education sector as a whole to learn from good practice, through the dissemination of case summaries and through its programme of policy seminars."

Rob Behrens' commented "This is a significant endorsement by government of the Office. We will set out on publication of the Pathway Report in February 2010 how we plan to continue to play the "essential" and "important role" in the higher education sector."

ENDS

Notes to Editors

1. For further information please contact Charlotte Corrish, Policy and Media Officer on 0118 959 9813 or charlotte.corrish@oiahe.org.uk
2. The OIA is the designated operator of the Scheme for reviewing student complaints, established under the Higher Education Act 2004.
3. The OIA has a wide remit to examine student complaints about the "acts or omissions" of HEIs. It does not examine issues of academic judgment or admissions issues. The Scheme Rules and all details related to OIA operations can be found at www.oiahe.org.uk