

Organisational structure

Board of Trustees / Directors

Independent Adjudicator

Helen Megarry

Chief Executive

Ben Elger

Casework Support

Head of Team

Chris Pinnell

Casework Support Managers

Tim Cadd, Nicole Sanderson

Sub-teams of Casework Administrators

Public Policy

Head of Team

Charlotte Corrish

Leadership, Communications & Governance

Head of Team

Adam Waddingham

Communications Manager

Peter Le Riche

Communications Services

Governance Services

Leadership Office

Assessment & Resolution

Head of Team

Chris Pinnell

Adjudication Managers

Sally Adams, Craig Howlett, Simon Balmuth, Rachel Thackray

Sub-teams of Case-handlers

Data, Technology & Operations

Head of Team

Dan Saward

Operations Manager

Claire Kurowski-Ford

Data & Technology Team

Operations Team

Adjudication

Head of Team

Zoë Babb

Adjudication Managers

Tracey Allen, Sarah Redford, Claire Skelly, John Wolf

Sub-teams of Assistant Adjudicators

Outreach & Insight

Head of Team

Jo Nuckley

Outreach Manager

Emma Jackson

Insight Manager

James Hare

Outreach Team

Insight Team

People & Culture

Head of Team

Michaela Hanbuerger

People & Culture Team