

# Our organisational structure

## Board of Directors

Helen Megarry  
Independent Adjudicator

Zoë Babb  
Head of Adjudication Team

**Adjudication Managers**  
Tracey Allen, Sarah Redford,  
Claire Skelly, John Wolff

Sub-teams of  
**Assistant Adjudicators**

Chris Pinnell  
Head of Casework Support &  
Resolution Team

**Adjudication Managers**  
Sally Adams, Craig Howlett,  
Emma Jackson, Rachel Thackray

Sub-teams of  
**Case-handlers**

**Casework Support Managers**  
Tim Cadd, Wendy Dant (Int),  
Nicole Sanderson (ML)

Sub-teams of  
**Casework Administrators**

Jo Nuckley  
Head of Outreach & Insight Team

**Outreach Team**

James Hare  
Insight Manager

**Insight Team**

Ben Elger  
Chief Executive

Charlotte Corrish  
Head of Public Policy

Catherine Mountford  
Interim Head of Leadership Office

**Communications and  
Leadership Office Team**

Dan Saward  
Head of Digital Technology

**Data & Technology Team**

Claire Kurowski-Ford  
Operations Manager

**Operations Team**

Michaela Hanbuerger  
Head of People & Culture

**People & Culture Team**

Key - correct as of 31 December 2024

Senior Leadership

Management Group

Line Managers

Staff Teams